**POLICY NO.: P-AD-150-13** 



## **POLICY**

SUBJECT: Accessibility Standards: Customer Service, Information, Communication, Employment and Student Transportation

It is the policy of the Lambton Kent District School Board to provide an environment that fosters independence, dignity and respect for all members of the Lambton Kent District School Board community.

Implementation Date: November 24, 2009 Revised: February 12, 2013

Reference: Accessibility for Ontarians with Disabilities Act, 2005 (AODA)

Accessibility Standard for Customer Service, Ontario Regulation 429/07

Integrated Accessibility Standards, Ontario Regulation 191/11

Ontario Human Rights Code

Ontarians with Disabilities Act, 2001