



POLICY

**SUBJECT: Accessibility Standards: Customer Service, Information,
Communication, Employment and Student Transportation**

It is the policy of the Lambton Kent District School Board to provide an environment that fosters independence, dignity and respect for all members of the Lambton Kent District School Board community.

Implementation Date: November 24, 2009
Revised: February 12, 2013
Reviewed: January 16, 2018

Reference: Accessibility for Ontarians with Disabilities Act, 2005 (AODA)
Accessibility Standard for Customer Service, Ontario Regulation 429/07
Integrated Accessibility Standards, Ontario Regulation 191/11
Ontario Human Rights Code
Ontarians with Disabilities Act, 2001